

The Peck Company O&M Department Manager

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Position Overview:

This person will be computer and smartphone literate, have excellent written and verbal skills, and possess a deep understanding of PV, mechanical and electrical systems. They will manage a portfolio of utility, commercial and residential systems. They team-oriented person will communicate effectively with field staff, system owners, OEMs, subcontractors, suppliers, and all internal departments.

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Responsibilities:

- Daily response to emails and phone calls from customers and crews
- Daily scheduling and dispatch of multiple O&M crews
- Schedule QC checks for new Peck projects as they are installed
- Manage contractually obligated scheduled maintenance activities
- Oversee reactive and corrective maintenance projects
- Creation of O&M quotes for new and existing systems
- Source and schedule subcontractors
- Use existing systems to create Work Orders
- Report critical metrics to customers and our Operations Manager on a regular basis
- Provide technical support to customers and staff
- Participate in the development and execution of procedures and new product initiatives
- Perform on-site service when necessary
- Remote monitoring and diagnostics of various monitoring platforms, including legacy platforms.
- Demonstrate fluency with test equipment including OEM software applications
- Negotiate pricing and purchase equipment from OEMs & suppliers
- Coordinate Fleet Management, tool acquisition, and maintain periodically required calibrations
- Organize interdepartmental shared projects, staffing, and technical resources
- Provide best practice suggestions to other departments

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Required Knowledge and abilities:

- Excellent communication skills needed to interact with utility, commercial and residential customers.
- Ability to organize and coordinate multiple crews
- Strong understanding of all aspects of solar PV design, installation, monitoring, and troubleshooting
- Solid understanding of NEC code, particularly Article 690
- Able to read and understand electrical and racking plans
- Ability to identify proper electrical workmanship practices

- Experience working with AC & DC electricity and grid intertie PV systems
- Experience with 3-Phase electrical systems
- Experience with DAS installation
- Excellent teamwork skills: foster a positive team environment through collaborative decision making
- Strong computer skills including standard Microsoft and Google applications

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Valuable additional certifications/skills

- Vermont Journeyman Electrical license
- Vermont Masters Electrical license
- NABCEP Certification
- Commercial construction experience

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Physical Demands And Work Environment:

- Physical demands: Field work is sometimes required and the candidate must be able to work in all weather, handle tools and lift up to 70lbs
- Work environment: The Peck office and customers offices, fields, mechanical rooms and rooftops.

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Compensation and Benefits

- Position is full-time, based in Vermont
- \$85,000.00+ depending on experience
- IBEW Health, Dental, Vision and Accident insurance & pension plan
- Dog-friendly office

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